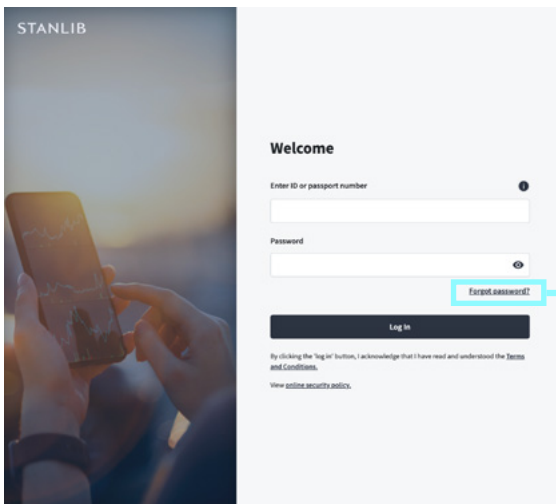


Online Guide

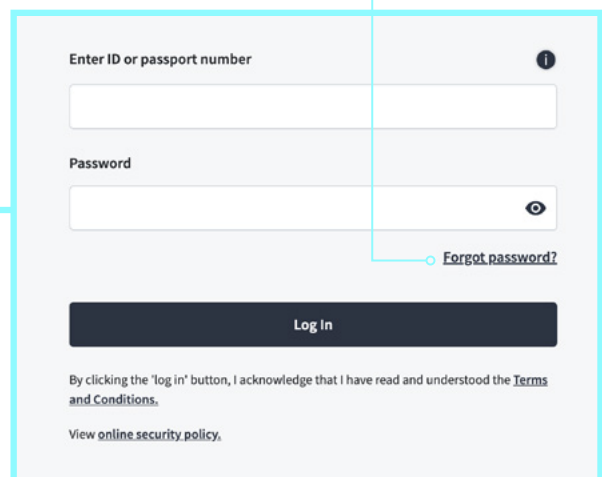
A step by step guide to resetting your password on the STANLIB online platform

STEP 1:

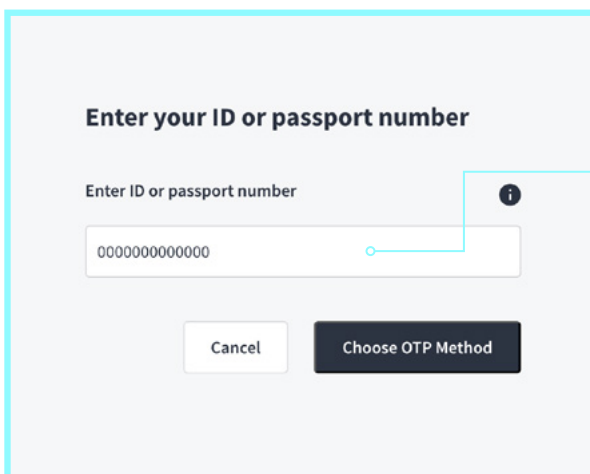
Go to <https://login.stanlib.com/Account/Login>



Click on **'Forgot Password'**

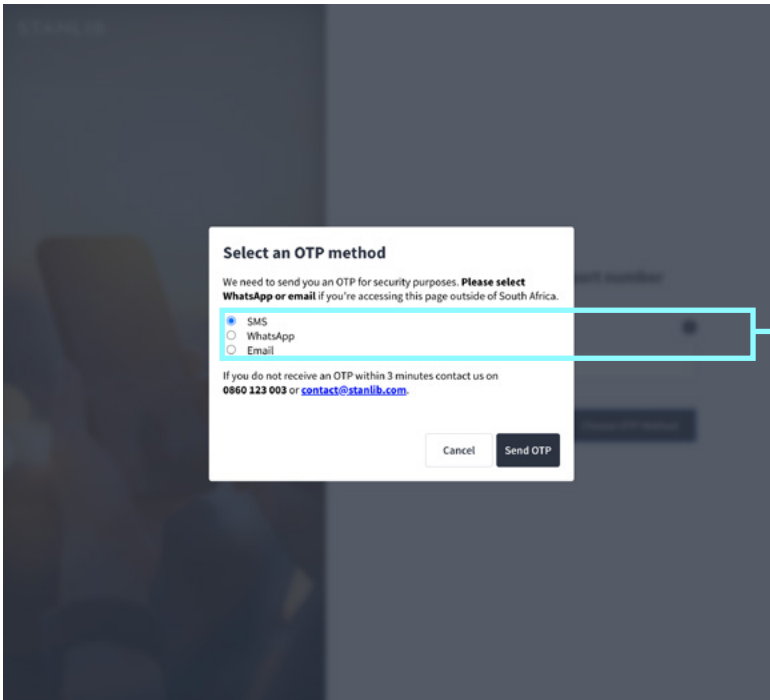


STEP 2:

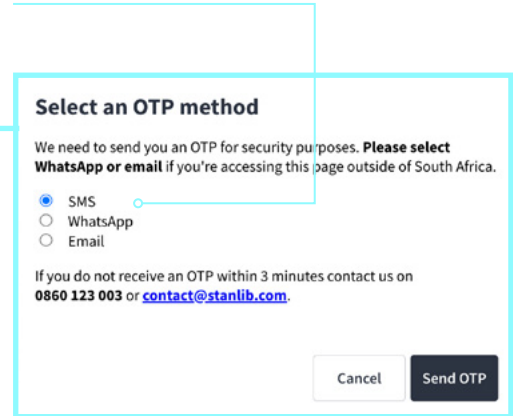


Enter your **ID or passport number** and click on **'Choose OTP Method'**

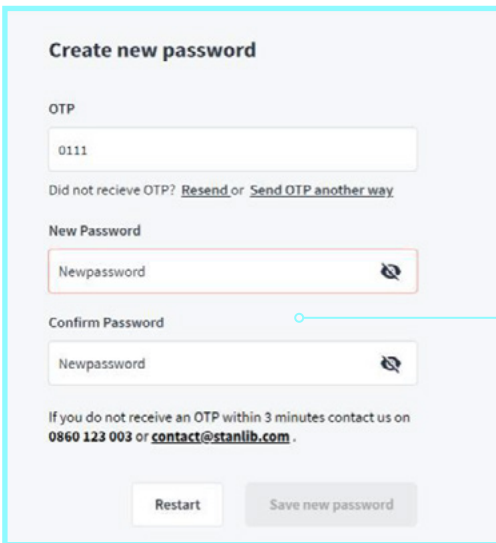
STEP 3:



Select an **OTP method** (either SMS, WhatsApp or Email) then **click on 'Send OTP'**



STEP 4:



Insert **OTP** that you received, **create your New Password, Confirm Password** and click on **'Save new password'**

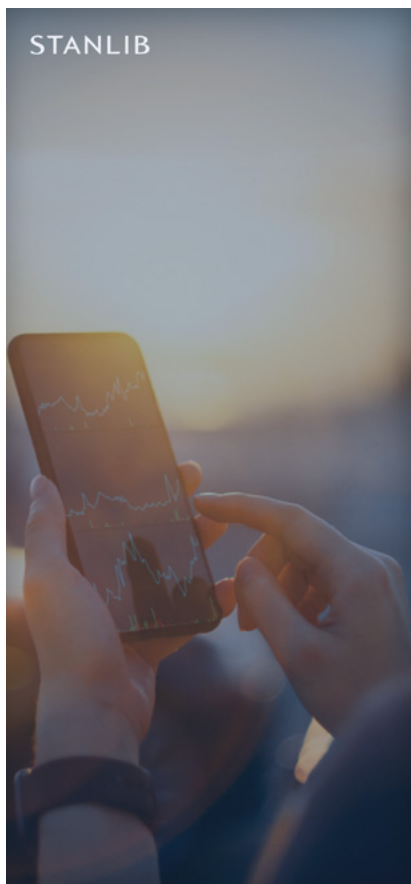
STEP 5:

You're done!

The system will take you back to the login home page.

Now, if you want to login, you will need to:

- insert ID/passport number,
- type in your **new password**,
- click on **'Log In'**
- choose your preferred OTP method again,
- insert OTP,
- click **'Next'** and
- your investments **'Home Page'** will now open.



Welcome

Enter ID or passport number ⓘ

Password 👁

[Forgot password?](#)

Log In

By clicking the 'log in' button, I acknowledge that I have read and understood the [Terms and Conditions](#).

[View online security policy.](#)